

DONEGAL VOLUNTEER CORPS

CODE OF CONDUCT

Volunteers are expected to work within the policies and procedures of the Corps and adhere to its ethos. As representatives of the Corps, they are responsible for presenting a positive image of the Corps to the outside world.

Our first and foremost concern is to keep YOU safe and to ensure that you have an enjoyable experience. To this end, the following basic guidelines have been put in place in respect of how Corps members will conduct themselves.

Volunteer members of Donegal Volunteer Corps will:

1. Portray a positive and professional image of the Corps and refrain from unacceptable forms of behaviour.
2. Report for your Volunteer project when called upon, in a timely manner and free from influence of alcohol and drug related substances.
3. Comply with all reasonable instructions and lawful orders received during duty to the best of your ability.
4. Prepare for your Volunteer role by participating where possible in any relevant meetings or briefings relating to the work of the Corps.
5. Show respect and consideration at all times for fellow members of the Corps, members of the public, other Volunteers, recipients of services from the Corps and Statutory bodies.
6. Respect the privacy of persons served by the Corps and hold in confidence sensitive, private and personal information except in cases of suspected child abuse or neglect.
7. Keep staff informed of progress, concerns and problems within the Projects in which they participate.
8. Keep personal opinions and actions separate from those made as a representative of the Corps.
9. Avoid activity that could be considered detrimental to the Corps and which could specifically result in personal injury to you, any Volunteer or a member of the public.
10. Wear the uniform/vest provided to you on the day to identify you as a member of the Corps.

Volunteer members of the Corps will not:

11. Use vulgar or inappropriate language, or make remarks that could be considered offensive.
12. Solicit gratuities, gifts or bequests for personal or professional benefit.
13. Discriminate on the basis of race, colour, religion, sex, age, national origin, marital status or disability, and/or sexual orientation.

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Donegal Volunteer Centre, Kilashulan Court, Port Road, Letterkenny, Co. Donegal. (074)912 6740